



# Executive Golf' Terms and Conditions

Reservations can be made at [www.executivegolf.fi](http://www.executivegolf.fi), once you have made a reservation you will receive an email to the address you booked with, along with a text message with the access code to the door. You can enter the premises four minutes before your selected time which gives you time to boot the computer and get comfortable. Reservations can be purchased by credit card or online payment directly from your bank.

Once the reservation is confirmed there is no right to cancellation.

Balls and Tees are provided. You can use your own balls, but they must be new, clean and unmarked.

We reserve the right to compensation for damage to the screen and equipment if these instructions have not been followed.

There is a place for your outside shoes at the entrance, please use indoor shoes when using the simulator.

The facility has inside and outside recorded camera surveillance for yours and other security.

Please ensure the main door is locked when you depart the facility.

And finally, but most importantly, Enjoy your time at Executive Golf.

## Legal Statements

### Agreeing Parties

When a booking has been made an automatic contract agreement has been made between the (customer) and the service provider (Executive Golf Oy)

### Customers Rights

Upon purchase of the rental space the customer has the right to use the space and the equipment inside the space. A fridge is provided for customers own use if they choose to bring their own drinks and food. Toilet facilities on-site

Customer has the right to compensation if the booking has been cancelled by the Executive Golf OY

### Rights of the service provider (Executive Golf OY)

We have the right to monitor the space with internal cameras, recordings can be used for quality control and improvement.



We have the right to cancel the booking for other reasons provided its 12 hours before the selected time. (This will only be done in extreme circumstances or when safety is at risk).

### **Customer Obligations**

The facility must be kept clean and tidy, and equipment left in the same condition as when you arrived. If there is damaged furniture or equipment on arrival, you must notify Executive Golf and we will repair accordingly.

### **Executive Golfs Obligations**

Adhere to customer obligations when notified. We will keep our golf simulator updated and in good working condition.

We accept no responsibility to any personal injury caused using our golf simulator, and this must be done at customer's own risk. Customers are responsible for their own insurance.